

State by State

Calling Restrictions

Courtesy of

 MACMURRAY
 &
 SHUSTER

CALLING TIME AND DAY RESTRICTIONS

Federal law allows businesses to make telemarketing calls between 8am and 9pm at the called party's location. This chart outlines state rules that are more restrictive than federal rules.

STATE	MON-FRI	SAT	SUN	HOLIDAYS
Alabama	8am - 8pm	8am - 8pm	No Calls	No Calls
Connecticut	9am - 9pm	9am - 9pm	9am - 9pm	
Florida	8am - 8pm	8am - 8pm	8am - 8pm	
Illinois	9am - 9 pm (prerecorded calls)	9am - 9 pm (prerecorded calls)	12am - 9pm	
Kentucky	10am - 9pm	10am - 9pm	10am - 9pm	
Louisiana	8am - 8pm	8am - 8pm	No Calls	No Calls
Massachusetts	8am - 8pm	8am - 8pm	8am - 8pm	
Michigan	9am - 9pm	9am - 9pm	9am - 9pm	
Minnesota	9am - 9pm	9am - 9pm	9am - 9pm	
Mississippi	8am - 8pm	8am - 8pm	No Calls	No Calls
Nevada	9am - 8pm	9am - 8pm	9am - 8pm	
New Mexico	9am - 9pm	9am - 9pm	9am - 9pm	
Oklahoma	8am - 9 pm (prerecorded calls)	8am - 9 pm (prerecorded calls)	8am - 9 pm (prerecorded calls)	
Pennsylvania	8am - 9 pm (prerecorded calls)	8am - 9 pm (prerecorded calls)	8am - 9 pm (prerecorded calls)	No Calls
Rhode Island	9am - 6pm	10am - 5pm	No Calls	No Calls
South Dakota	9am - 9pm	9am - 9pm	No Calls	
Texas	9am - 9pm	9am - 9pm	12pm - 9pm	
Utah	8am - 9pm	8am - 9pm	No Calls	No Calls
Wyoming	8am - 8pm	8am - 8pm	8am - 8pm	

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LEGAL HOLIDAYS

To stay in compliance with state laws, pay careful attention to the details. Some holidays are only for specific states, and even specific counties. See Details in footnotes.

HOLIDAY	MONTH	AL ²	LA ³	MS ⁴	NE ⁵	RI ⁶	UT ⁷	PA ⁸
Sundays		X	X	X	X	X	X	X
New Year's Day	Jan 1st	X	X	X	X	X	X	X
Martin Luther King Day	3rd Mon in Jan	X	X	X	X	X	X	X
Presidents' Day	February 15	X		X			X	X
Mardi Gras Day	(Feb or March)	X ⁹	X			X		
Washington/Lincoln Day	3rd Mon. in Feb	X		X	X		X	X
Good Friday	(April)		X					X
Confederate Mem. Day	Last Mon. in April	X						
Confederate Mem. Day	April 29th			X		X		
Rhode Island Independence Day	May 4					X		
Memorial Day	Last Mon. in May	X	X	X	X		X	X
Jefferson Davis Day	1st Mon. in June	X		X				
Flag Day	June 14th					X		X
Independence Day	July 4th	X	X	X	X		X	X
Pioneer Day	July 24th					X	X	
Victory Day	2nd Mon. of Aug							
Huey P. Long Day	Aug. 30		X			X		
Labor Day	1st Mon in Sept	X	X	X	X		X	X

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LEGAL HOLIDAYS CONT.

Refer to the Details footnote section below for variations and specific applications of the holiday calling restrictions.

HOLIDAY	MONTH	AL ²	LA ³	MS ⁴	NE ⁵	RI ⁶	UT ⁷	PA ⁸
American Indian Heritage	2nd Mon in Oct	X						
Columbus Day	2nd Mon in Oct	X	X	X	X	X	X	X
All Saints' Day	Nov 1		X					
Election Day	2nd Tues in Nov		X ¹⁰					
Veteran's Day	Nov 11th	X	X	X	X	X	X	X
Thanksgiving	4th Thurs in Nov	X	X	X	X	X	X	X
Acadian Day	4th Fri in Nov		X ¹²					
Christmas	Dec 25th	X	X	X	X	X	X	X
New Year's Eve	Dec 31		X					

States of Emergency

Louisiana and New York prohibit calling to areas under a state of emergency.

Details

- ² If any holiday falls on Sunday, the following day (Monday) is the holiday. If any holiday falls on Saturday, the preceding day (Friday) is the holiday. Ala. Code § 1-3-8(a).
- ³ This chart only includes DNC holidays identified by the Louisiana Public Service Commission. According to the PSC, there are no calling restrictions on other legal holidays (identified in La. Stat. § 1:55). The Governor may declare other holidays.
- ⁴ In the event any holiday falls on a Sunday, then the next following day shall be a legal holiday. Miss. Stat. §3-3-7.
- ⁵ Nebraska does not prohibit calls on Sundays or legal holidays; however, it does restrict the use of prerecorded messages from 1pm to 9am on these days (subject to certain exceptions). Neb. Admin. Code Title 291 Ch. 11 § 3.
- ⁶ If New Year's Day, Independence Day, Veterans Day or Christmas fall on a Saturday or Sunday, the Monday thereafter shall be a legal holiday. R.I. Stat. § 25-1-1
- ⁷ If any holiday falls on Sunday, the following day (Monday) is the holiday. If any holiday falls on a Saturday, the preceding day (Friday) is the holiday. Utah Code § 63G-1-301.
- ⁸ The following holidays are those indicated by the Pennsylvania Attorney General's office as "legal holidays." The Governor may declare other holidays. If any Independence Day, Christmas Day, or New Year's Day falls on a Sunday, then the next following day shall be a legal holiday. 7 P.S. § 113.
- ⁹ Recognized in Mobile and Baldwin counties only.

< Nothing in this document constitutes legal advice. You should consult an attorney for guidance on regulatory compliance. >